



## MAINTENANCE PACKAGES

— Since 2002 —

# LEAVE IT TO THE POND EXPERTS.

Keep your pond as it's meant to be — *relaxing*.

Our full-season maintenance packages are tailored to give your pond elite service throughout the spring, summer, and fall, maintaining ideal water quality that's safe for pets and wildlife.



## OUR APPROACH

We understand that life is busy, and relaxation time is at a premium. Imagine coming home, pouring a glass of wine, and sitting next to a loved one, enjoying the sights and sounds of your water feature.

## OUR TEAMMATES

Unlike other companies who use temporary labourers, our full-time year-round crew members have extensive experience and knowledge in water features. We believe your feature deserves reliable individuals who pride themselves in providing exceptional service with a personal touch.

# MAINTENANCE PACKAGES

## SILVER

*Let's work together to ensure your pond is the best it can be.*

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Includes spring clean-out, maintenance visit **once every month** and fall shut-down.

## GOLD

*We will do most of the work, you help a little in between.*

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Includes spring clean-out, maintenance visit **twice every month** and fall shut-down.

## PLATINUM

*Just enjoy your pond!  
We will take care of every detail.*

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Includes spring clean-out, maintenance visit **once every week** and fall shut-down.



## OUR RELATIONSHIP

We want to build a long-term relationship, which cannot be achieved in just a single visit. Your Maintenance Technician will get to know you and the intricacies of your pond.

Our in-office Maintenance Coordinator will communicate with you regularly ensuring all your needs are met and that we are exceeding your expectations.

# WHAT'S INCLUDED:

## SPRING CLEAN-OUT

- ✓ Empty and clean feature thoroughly
- ✓ Re-install pump, filter, ionizer, etc.
- ✓ Move plants to correct location
- ✓ Add de-chlorinator to new water
- ✓ Deliver requested water treatments for the season
- ✓ Appointment reminder and follow-up

## MAINTENANCE VISITS

- ✓ Clean pump, filter, skimmer, etc.
- ✓ Inspect and adjust water level
- ✓ Install any new plants
- ✓ Prune aquatic plants (where applicable)
- ✓ Perform visual inspection for leaks
- ✓ Appointment reminder and follow-up

## FALL SHUT-DOWN

- ✓ Prepare feature for winter
- ✓ Remove pump, filter, ionizer, etc.
- ✓ Blow water out of lines and cap (as required)
- ✓ Install any necessary winter equipment
- ✓ Clean and prepare equipment for storage
- ✓ Appointment reminder and follow-up



### Jackson Pond Management Inc. Terms and Conditions

- All programs, excluding Platinum, do require some maintenance to be done by client between visits.
- Clients must ensure that their water and hydro is turned on and operational. Jackson Pond is not responsible for work not completed if either are not functioning.
- Jackson Pond is not responsible for health of fish, plants or water quality problems caused by any outside forces such as weather, fertilizer, pesticides, diseased fish or plants, etc.
- Jackson Pond will handle all fish with the utmost care however we will not be held responsible should any issues arise from the handling of fish.
- Jackson Pond is not responsible for health of features, fish, or plants over the winter months.
- All prices are subject to applicable taxes.

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